

Colorado State Long-Term Care Ombudsman Program Federal Report 2025

What Does the Long-Term Care Ombudsman Program Do?

The Long-Term Care Ombudsman Program (LTCOP) advocates to protect and promote the rights of residents living in long-term care. Ombudsmen work to resolve problems individual residents face and effect change to improve quality of life and care.

By the Numbers

In 2025, the LTCOP worked to resolve **7,426 problems** identified by residents, their families, and other concerned individuals.

Top Five Problems



Quality of care issues



Residents' dignity and rights issues



Environment



Improper eviction/
inadequate discharge



Activities and Social Services

LTCOP Solutions



13,910 individuals provided with info on long-term care



7,591 visits made to long-term care facilities



2,935 staff provided with info and assistance at facilities



1,060 meetings attended for Resident Council



39 meetings attended for Family Council



52 training sessions for long-term care facility staff

**Colorado has 16 Regional Programs
and 64 Certified Ombudsmen**



**Colorado ombudsmen work in
long-term care facilities and
communities statewide:**

670 Assisted Living

254 Nursing Homes

15 PACE Day Centers

Abuse Prevention Training

The Colorado State Long-Term Care Ombudsman Program has continued to provide statewide abuse prevention training for staff and residents in long-term care facilities. To date, nearly 600 people have participated in this training across Colorado. Through education and systems advocacy, our mission is to raise awareness to the problem of abuse and neglect, help prevent abuse and neglect, and increase our presence in assisted living residences and nursing homes so that residents can live with dignity and free from harm.

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For more information about the Colorado State Long-Term Care Ombudsman Program, and to inquire about volunteer opportunities, please visit coombudsman.org or email cdhs_ltcombudsman@state.co.us.